

## **Policies and Disclaimers**



He who knows others is wise; he who knows himself is enlightened. -Lao Tsu

### **Confidentiality:**

State and federal law, (HIPPA) requires patient confidentiality. Records will not be released without your signed and written consent, unless otherwise required by law.

### **Website Content**

The content of this site should not be used for diagnosis, treatment of a mental health or a medical condition nor as a substitute for treatment. Please do not disregard professional help or disregard professional advice based on this website.

### **Availability and Contact Policy written by Sheri DePetro**

“Due to my work schedule, I am often not immediately available by telephone, text or email. While I am usually in my office in Catonsville Monday through Friday and Saturday in Towson, I probably will not answer the phone, text or email when I am with a patient. When I am unavailable, my office telephone and cell phone are answered by my confidential voice mail. When you leave a message on the office phone no, it is converted to an email. I try to monitor this throughout the day, however, I often return calls in the evening. I will make every effort to return your call, text or email within 24 to 48 hours, with the exception of weekends and holidays. I also do not answer the telephone, text or email during the times when I am teaching classes at MUIH.

### **Terms of Use**

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